

GLOBAL PURCHASE TERMS AND CONDITIONS

Last Updated Date: November 2, 2023

**PLEASE READ THESE PURCHASE TERMS AND CONDITIONS CAREFULLY AS THEY ARE LEGALLY BINDING UPON YOU. THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS AND OBLIGATIONS, AS WELL AS CONDITIONS, LIMITATIONS, AND EXCLUSIONS THAT MIGHT APPLY TO YOU. THIS CONTRACT CONTAINS SUBSTANTIAL PENALTIES FOR CANCELLATION AS WELL AS CERTAIN LIMITATIONS OF LIABILITY WHICH MAY AFFECT YOU.**

THE PARTIES TO THIS CONTRACT ARE YOURSELF (THE "GUEST") AND/OR OTHERS FOR WHOM YOU ARE ACTING (COLLECTIVELY, "YOU" OR "YOUR") AND ROYAL CARIBBEAN CRUISES LTD. d/b/a ROYAL CARIBBEAN GROUP AND ANY OF ITS AFFILIATES AND SUBSIDIARIES, INCLUDING BUT NOT LIMITED TO, ROYAL CARIBBEAN INTERNATIONAL, CELEBRITY CRUISES INC., RCL CRUISES LTD., AND RCL (UK) LTD. ("WE," "US," "OUR," "OURSELVES," "RCL," OR "ROYAL CARIBBEAN GROUP)."

YOU AGREE THAT PASSAGE ON ANY VESSEL AND THE PURCHASE OF ANY GOOD OR SERVICES EITHER ON THE VESSEL OR THROUGH ROYAL CARIBBEAN GROUP AND/OR ITS AFFILIATES AS DEFINED ABOVE IS GOVERNED BY AND SUBJECT TO THE TERMS AND CONDITIONS OF THE BOOKING TERMS AND CONDITIONS OR CRUISE/CRUISETOUR TICKET CONTRACT APPLICABLE TO YOUR BOOKING ("CRUISE TERMS") AND THESE PURCHASE TERMS AND CONDITIONS.

THE CRUISE TERMS AND THESE PURCHASE TERMS AND CONDITIONS WHERE APPLICABLE LIMIT YOUR RIGHTS AND ALSO SET FORTH LIMITATIONS ON THE TIME FRAMES IN WHICH CLAIMS MAY BE MADE AND SUITS MAY BE FILED AGAINST A PARTICULAR VESSEL, ITS OWNERS, OPERATORS, AGENTS AND VARIOUS OTHER THIRD-PARTY PROVIDERS. IT IS IMPORTANT THAT YOU READ ALL OF THE TERMS AND CONDITIONS OF THE APPLICABLE CRUISE TERMS WHICH ARE INCORPORATED IN AND MADE A PART OF THIS CONTRACT. IN THE EVENT OF ANY CONFLICT OR INCONSISTENCY BETWEEN THESE PURCHASE TERMS AND CONDITIONS, AND THE APPLICABLE CRUISE TERMS, THE CRUISE TERMS SHALL SUPERSEDE AND PREVAIL.

**DISPUTE RESOLUTION:** YOU AGREE THAT ANY AND ALL DISPUTES AND MATTERS WHATSOEVER YOU HAVE OR MAY HAVE WITH ROYAL CARIBBEAN GROUP AND/OR ITS AFFILIATES SHALL BE SUBJECT TO THE VENUE, JURISDICTION, CHOICE OF LAW, TIME LIMIT, AND DISPUTE RESOLUTION PROVISIONS CONTAINED IN THE APPLICABLE CRUISE TERMS.

BY PURCHASING OR PLACING AN ORDER FOR PRODUCTS OR SERVICES PRE-CRUISE, ONBOARD ON THE VESSEL, THROUGH THE PLAN MY CRUISE PLATFORM, OR OTHERWISE THROUGH ROYAL CARIBBEAN GROUP AND/OR ITS AFFILIATES AS DEFINED ABOVE, YOU AFFIRM THAT YOU ARE OF LEGAL AGE TO ENTER INTO THIS AGREEMENT, AND YOU ACCEPT AND ARE BOUND BY THESE TERMS AND CONDITIONS. YOU MAY NOT ORDER OR OBTAIN PRODUCTS OR SERVICES IF YOU (A) DO NOT AGREE TO THESE TERMS, (B) ARE NOT THE OLDER OF (i) AT LEAST 18 YEARS OF AGE OR (ii) LEGAL AGE TO FORM A BINDING CONTRACT OR (C) ARE PROHIBITED FROM ACCESSING OR USING THE WEBSITE OR ANY OF THE WEBSITE'S CONTENTS, GOODS OR SERVICES BY APPLICABLE LAW.

These Global Purchase terms and conditions (hereinafter referred to as "Terms") apply to the purchase and sale of products and services, including, but not limited to products and services sold or purchased pre-cruise, onboard the vessel, or through the Plan My Cruise platform, whether accessed through a web browser, a mobile device, a mobile application, or any other digital device (the "Site"). These Terms are

subject to change without prior written notice at any time, in our sole discretion. Any changes to the Terms will be in effect as of the "Last Updated Date." You should review these Terms prior to purchasing any product or services. Your continued use of the Site or purchase of goods or services after the "Last Updated Date" will constitute your acceptance of and agreement to such changes.

In the event of any conflict between these Terms and the Terms of Use that apply generally to the use of Royal Caribbean Group websites, these Terms shall prevail or supersede.

#### 1. Order Acceptance.

You agree that your order is an offer to buy, under these Terms, all products and services listed in your order. All orders must be accepted by us or we will not be obligated to sell the products or services to you. We may choose not to accept orders at our sole discretion, even, where applicable, after we send you a confirmation email with your order number and details of the items you have ordered.

For example, we may reject your order for a beverage package because in certain jurisdictions it is an offense to purchase or attempt to purchase alcohol if you are under the age of 18. Because we are committed to upholding our legal obligations your purchase and the physical distribution process thereof may be subject to additional verification steps (e.g., requesting your date of birth when the order is placed, or asking for identification onboard our vessels prior to order fulfillment).

#### 2. Prices, Promotional Onboard Credits, and Payment Terms.

Prices posted on the Site may be different than the prices offered or displayed in person, onboard our vessels, by our travel partners, or tour operators. All prices, discounts, and promotions posted on the Site are subject to change without notice. The price charged for a product or service will be the price in effect at the time the order is placed and will be set out in your order confirmation email, where applicable. Price changes will only apply to orders placed after such changes. Posted prices do not include taxes, or gratuities, except in certain countries where applicable law requires these charges to be included in the posted price (e.g., the EEA, Singapore, Australia, and New Zealand). To the extent prices do not include taxes or gratuities, all such taxes and charges will be added to your total and will be itemized in your shopping cart and in your order confirmation email, where applicable. We strive to display accurate price information, however we may, on occasion, make inadvertent typographical errors, inaccuracies or omissions related to pricing and availability. We reserve the right to correct any errors, inaccuracies, or omissions at any time and to cancel any orders arising from such occurrences.

We may display from time-to-time promotions on the Site that may affect pricing. If there is a conflict between a commercial term for a promotion and these Terms, the promotional terms will govern. Otherwise, the legal terms and conditions in these Terms shall prevail.

Promotional Onboard Credit (Promotional OBC) may be redeemed via Plan My Cruise or as otherwise accepted. Promotional OBC is priced in United States currency (USD) and will be automatically converted to the local currency of any cruise booking. The value of Promotional OBC in local currency will fluctuate based on currency exchange until an amenity booking is made via Plan My Cruise. Thereafter, the rate of exchange will be fixed for all subsequent purchases using Promotional OBC if there remains any residual credit. Promotional OBC may be complemented with a cash payment via credit or debit card where the value of the Promotional OBC does not cover the cost of any amenities to be purchased. Any unused Promotional OBC at the date of sailing will be transferred for use onboard but will expire at 10pm on the

final night of sailing. Promotional OBC cannot be exchanged for cash and is non-refundable. Changes made to cruise bookings may invalidate or reduce Promotional OBC entitlement. Bookings benefiting from free gratuities or a free shore excursion promotional benefit rather than a Promotional OBC amount will see such benefit in Plan My Cruise in the form of a Promotional OBC which will be available, should guests so choose, to purchase other amenities.

Terms of payment are within our sole discretion and, unless otherwise agreed by us in writing, full payment must be received by us before our acceptance of an order. We accept American Express, Diner's Club, Discover, MasterCard, JCB, Visa, Apple Pay® for all purchases. You represent and warrant that (i) the credit card information you supply to us is true, correct and complete, (ii) you are duly authorized to use such credit card for the purchase, (iii) charges incurred by you will be honored by your credit card company, and (iv) you will pay charges incurred by you at the posted prices, including gratuities and all applicable taxes, if any, regardless of the amount quoted at the time of your order.

### 3. Product Descriptions.

Each Product purchased is sold subject to its Product Description which may set out additional Specific Terms related to that Product including, without limitation, terms and conditions concerning the products.

We will take all reasonable care to ensure that all details, descriptions, and prices of Products appearing on the Site are correct at the time when the relevant information was entered onto the system. Although we aim to keep the Site as up to date as possible, the information including Product Descriptions appearing on the Site at a particular time may not always reflect the position exactly at the moment you place an order. We cannot confirm the price of a Product until your order is accepted in accordance with our Order acceptance policy.

### 4. Shore Excursions Terms & Conditions and LIMITATION OF LIABILITY

Prices of Shore Excursions include local transportation, such as motor coaches, limousines, taxis, and boats (unless otherwise indicated in the excursion description). Meals and/or beverages are only provided when specified in the excursion description. Snorkeling, scuba, and golf tours only include the equipment specified as part of the price. All prices are subject to change without prior notice until the ticket is purchased.

The arrangements set forth on the brochure, electronic receipt, or ticket for transportations, excursions, ground tours, restaurants, or similar activities or services are made solely for your convenience and are at your risk. The providers of such services are independent contractors and are not acting agents or representatives of Royal Caribbean Group. Shore Excursions are operated by independent contractors and tickets are sold by Royal Caribbean Group as a convenience to guests only. **ROYAL CARIBBEAN GROUP, ITS EMPLOYEES AND AGENTS ARE IN NO WAY RESPONSIBLE FOR THE PERFORMANCE OF THE EXCURSION AND GUESTS PARTICIPATE IN ANY ACTIVITIES OFFERED BY THE SHORE EXCURSION AT THEIR OWN RISK. ROYAL CARIBBEAN GROUP DOES NOT UNDERTAKE TO SUPERVISE OR CONTROL THE SHORE EXCURSION OPERATORS OR THEIR EMPLOYEES, NOR DO WE MAINTAIN THEIR CONVEYANCES OF FACILITIES, AND MAKE NO REPRESENTATION, WHETHER EXPRESS OR IMPLIED, REGARDING THEIR SUITABILITY OR SAFETY. IN NO EVENT SHALL ROYAL CARIBBEAN GROUP OR ANY OF ITS AFFILIATES OR SUBSIDIARIES BE LIABLE FOR ANY LOSS, DELAY, DISAPPOINTMENT, DAMAGE, INJURY, DEATH, ACCIDENT, OR OTHER HARM TO YOU, WHICH OCCURS AS A RESULT OF ANY ACTS, OMISSIONS, OR NEGLIGENCE OF ANY OF THE SHORE EXCURSION OPERATORS OR OTHER INDEPENDENT CONTRACTORS.**

Guests are required to check with their personal doctor or the Shore Excursion operator concerning any pre-existing medical conditions which may be aggravated by participating in the activity.

Royal Caribbean Group reserves the right to verify eligibility upon arrival to the activity. Final meeting time and place will be indicated on your excursion confirmation or excursion ticket. In the unlikely event that your tour is significantly delayed, we will make all the arrangements for you to return to the ship at the earliest opportunity at no expense to you. See your travel partner for additional terms and conditions applicable to your purchase of a Shore Excursion.

Shore Excursions are subject to cancellation or modification, depending on the number of guests participating. In the event of an excursion cancellation or modification, we will endeavor to provide advance notice to you. Certain tours have a minimum booking requirement or must be limited to a maximum number of participants. Not all excursions described on this website may be available during a particular sailing. Royal Caribbean Group reserves the right to cancel this ticket at any time and for any reason and its sole liability to the purchaser shall be to refund the equivalent of the unused portion thereof. In the event of cancellation or change in the services or activities by the service provider, Royal Caribbean Group shall have no liability whatsoever for any loss incurred by the purchaser by reason of such cancellation and any refund of the ticket price shall be subject to Royal Caribbean Group's discretion.

For cruises starting 1/1/2024, Shore Excursions can be modified or cancelled up to 48 hours prior to tour port arrival without penalty. Tours involving flights, trains, special events, overnight stays, hotel stays, and Private Journeys must be cancelled 30 days prior to sailing to avoid cancellation penalties. Other restrictions may apply.

**Please Note: Any dispute or claim for injury, illness, or death arising out of participation in a shore excursion must be brought against the local shore excursion operator. However, if such dispute or claim is made against us, it must be brought in accordance with the law(s) which govern your Cruise Terms, and in the venue specified in your Cruise Terms which shall have sole jurisdiction over such dispute or claim.**

#### 5. Returns and Refunds.

Except for any products or services designated as final sale or non-refundable, we will refund your purchase price, less any applicable penalties or costs, in the manner outlined below. Date or time calculations for refund processing prior to your voyage are based on Eastern Standard Time; for refunds during your voyage, the applicable ship's time governs.

WE OFFER NO REFUNDS ON ANY PRODUCTS DESIGNATED AS NON-REFUNDABLE.

For refundable shore excursions:

- Shore Excursions can be cancelled or modified up to 48 hours prior to scheduled tour departure for a full refund.
- Under no circumstances will refunds be made after an excursion has commenced.
- Tours involving flights, trains, special events, overnight stays, hotel stays, and Private Journeys must be cancelled 30 days prior to sailing to avoid cancellation penalties.

- Tours purchased prior to the cruise departure date will be charged to your credit card in the same currency as your cruise reservation. Tours purchased onboard will be charged in U.S. dollars to your SeaPass account. Exchange rates are determined by a competitive pricing program.

For refundable Casino Free Play and Casino Tournaments:

- All casino pre-cruise promotions are refundable until 48 Hours Before Sailing through My Celebrity Cruise.

For refundable Deal or No Deal:

- Cancellations may only be made through My Celebrity Cruise before sailing.

For refundable Beverage:

- Orders can be canceled or modified up to 2 days prior to your sail date
- Orders that are canceled up to 2 days prior to your sail date will be refunded back to the credit card originally used for purchase.
- Option to cancel is available during the first 24 hour period after embarkation. Any special requests need to be approved by the onboard Beverage Operations Manager.

For refundable photo and internet:

- Can be cancelled on embarkation day if purchased pre-cruise.

For refundable Alcoves:

- In the event of inclement weather, refunds will be issued at the sole discretion of Celebrity Cruises management based on the circumstances surrounding the refund.
- Refunds will not be issued to any guest who might cancel, vacate, or otherwise not utilize all of the services scheduled to be provided at the Alcoves.
- Guests canceling 24 hours or more in advance of their reserved time will receive a full refund.
- Guests canceling less than 24 hours in advance of their reserved time will be charged 50% of the total rental fee.

For refundable Chef's Table:

- Due to the exclusive nature and limited space of this event, we require payment at time of booking and charge a 25% cancellation fee for reservations that are cancelled less than 24 hours prior to dining time.

For refundable First Night Dining Discount:

- If guest(s) no-show on the first night, the discount cannot be moved to a different night.

For refundable Hollywood Hot Glass:

- \$25 cancellation fee if cancelled more than 24 hours prior to booked appointment time.

- Non-refundable if cancelled less than 24 hours prior to booked appointment time.

For refundable Perks and Premier Pass:

Refundable until 48 hours before sailing, through My Celebrity Cruise.

6. Warranties and Disclaimers.

We do not operate or control any of the shore excursion products or services offered by third-party tour operators and available on our Site. The availability of shore excursion products or services through our Site or other marketing channels or materials does not indicate an affiliation with or endorsement of any shore excursion product, service, or tour operator. Accordingly, we do not provide any warranties with respect to these products or services.

**ALL PRODUCTS AND SERVICES OFFERED ARE PROVIDED "AS IS" WITHOUT ANY WARRANTY WHATSOEVER, INCLUDING, WITHOUT LIMITATION, ANY (A) WARRANTY OF MERCHANTABILITY; (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; OR (C) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; (D) WARRANTY FOR SUITABILITY OR SAFETY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE.**

**SOME JURISDICTIONS LIMIT OR DO NOT ALLOW THE DISCLAIMER OF IMPLIED OR OTHER WARRANTIES SO THE ABOVE DISCLAIMER MAY NOT APPLY TO YOU.**

**YOU AFFIRM THAT WE SHALL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR ANY BREACH OF WARRANTY CLAIMS.**

7. Limitation of Liability.

**IN NO EVENT SHALL WE BE LIABLE TO YOU OR ANY THIRD PARTY FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR ENHANCED DAMAGES, LOST PROFITS OR REVENUES OR DIMINUTION IN VALUE, ARISING OUT OF, OR RELATING TO, AND/OR IN CONNECTION WITH ANY BREACH OF THESE TERMS, REGARDLESS OF (A) WHETHER SUCH DAMAGES WERE FORESEEABLE, (B) WHETHER OR NOT WE WERE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND (C) THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT OR OTHERWISE) UPON WHICH THE CLAIM IS BASED.**

**OUR SOLE AND ENTIRE MAXIMUM LIABILITY UNDER THESE TERMS, FOR ANY REASON, AND YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY CAUSE WHATSOEVER, SHALL BE LIMITED TO THE ACTUAL AMOUNT PAID BY YOU FOR THE PRODUCTS AND SERVICES YOU HAVE ORDERED.**

**THIS LIMITATION OF LIABILITY IS NOT MEANT TO SUPPLANT, SUPERSEDE, OR OTHERWISE TAKE THE PLACE OF THE LIMITATION OF LIABILITY PROVISIONS PRESENT IN YOUR APPLICABLE CRUISE TERMS OR UNDER YOUR STATUTORY RIGHTS. TO THE EXTENT THIS SECTION CONFLICTS, CONTRADICTS, OR IS OTHERWISE IN CONFLICT WITH YOUR APPLICABLE CRUISE TERMS OR YOUR STATUTORY RIGHTS, THE CRUISE TERMS OR YOUR STATUTORY RIGHTS SHALL PREVAIL.**

8. Goods Not for Resale or Export.

You represent and warrant that you are buying products or services for your own personal or household use only, and not for resale or export. If you are a travel agent or travel provider, you represent and warrant that you are buying products or services at your client's and/or Guest's request and solely for your client's and/or Guest's benefit, and not for resale, repackaging, or export.

9. Privacy.

We respect your privacy and are committed to protecting it. Our Privacy Policy, <https://www.celebritycruises.com/privacy-policy>, governs the processing of all personal data collected from you in connection with your purchase of products or services. Please see our cookies policy <https://www.celebritycruises.com/privacy-policy> to learn more about what cookies we use, their nature, purpose, and related usage of your personal data on our Website.

10. Force Majeure and Acts of God.

We will not be liable or responsible to you, nor be deemed to have defaulted or breached these Terms, for any failure or delay in our performance under these Terms when and to the extent such failure or delay is caused by or results from acts or circumstances beyond our reasonable control, including, without limitation, acts of God, flood, fire, earthquake, explosion, governmental actions, war, invasion or hostilities (whether war is declared or not), terrorist threats or acts, riot or other civil unrest, national emergency, revolution, insurrection, epidemic, pandemic, lockouts, strikes or other labor disputes (whether or not relating to our workforce), or restraints or delays affecting carriers or inability or delay in obtaining supplies of adequate or suitable materials, materials or telecommunication breakdown or power outage.

11. Governing Law, Venue, and Jurisdiction.

**All matters or disputes whatsoever, including those arising out of or relating to these Terms are governed by and construed in accordance with the governing law, venue, and jurisdiction provisions contained in your Cruise Terms.**

12. Dispute Resolution and Binding Arbitration.

**OTHER THAN CLAIMS FOR PERSONAL INJURY, ILLNESS, OR DEATH, PURSUANT TO THIS AGREEMENT, THE PARTIES ARE AGREEING TO GIVE UP ANY RIGHTS TO LITIGATE CLAIMS IN A COURT OR BEFORE A JURY, OR TO PARTICIPATE IN A CLASS ACTION OR REPRESENTATIVE ACTION WITH RESPECT TO A CLAIM. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO COURT MAY ALSO BE UNAVAILABLE OR MAY BE LIMITED IN ARBITRATION.**

**ANY CLAIM, DISPUTE, OR CONTROVERSY (WHETHER IN CONTRACT, TORT, OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, CONSUMER PROTECTION, COMMON LAW, INTENTIONAL TORT, INJUNCTIVE AND EQUITABLE CLAIMS) BETWEEN YOU AND US ARISING FROM OR RELATING IN ANY WAY TO YOUR PURCHASE OF PRODUCTS OR SERVICES, WILL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION.**

The arbitration will be held according to the jurisdiction, venue, dispute resolution, time limit, and choice of law provisions contained in your applicable Cruise Terms.

The arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or the agreement is void, voidable, or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction.

You agree to an arbitration on an individual basis. In any dispute, **NEITHER PARTY WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER, OR IN A PRIVATE ATTORNEY GENERAL CAPACITY.** The arbitral tribunal may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction as contained in your applicable Cruise Terms.

If any provision of this arbitration agreement is found unenforceable, the unenforceable provision will be severed, and the remaining arbitration terms will be enforced.

**THIS DISPUTE RESOLUTION SECTION IS MEANT TO APPLY ONLY TO DISPUTES ARISING OUT OF OR RELATING TO THESE TERMS, AND IS NOT MEANT TO SUPPLANT, SUPERSEDE, OR OTHERWISE TAKE THE PLACE OF THE DISPUTE RESOLUTION PROVISIONS PRESENT IN YOUR APPLICABLE CRUISE TERMS. TO THE EXTENT THIS SECTION CONFLICTS, CONTRADICTS, OR IS OTHERWISE IN CONFLICT WITH YOUR APPLICABLE CRUISE TERMS, THE CRUISE TERMS SHALL GOVERN.**

13. Assignment.

You will not assign any of your rights or delegate any of your obligations under these Terms without our prior written consent. Any purported assignment or delegation in violation of this Section 13 is null and void. No assignment or delegation relieves you of any of your obligations under these Terms.

14. No Waivers.

The failure by a party to enforce any right or provision of these Terms will not constitute a waiver of future enforcement of that right or provision. The waiver of any right or provision will be effective only if in writing and signed by a duly authorized representative of a party.

15. Third-Party Beneficiaries.

These Terms do not and are not intended to confer any rights or remedies upon any person other than you. All parent, subsidiary, affiliate, and successor companies and assigns of Royal Caribbean Group, including but not limited to, Royal Caribbean Cruises Ltd., Royal Caribbean International, Celebrity Cruises, Inc., and their officers, directors, employees, and agents are intended third-party beneficiaries of this agreement.

16. Notices.



(a) To You. We may provide any notice to you under these Terms by: (i) sending a message to the email address you provide or (ii) by posting to the Site. Notices sent by email will be effective when we send the email and notices we provide by posting will be effective upon posting. It is your responsibility to keep your email address current.

(b) To Us. To give us notice under these Terms, you must contact us as follows: (i) by personal delivery, overnight courier, or registered or certified mail to: General Counsel, 1050 Caribbean Way, Miami, FL 33132 or as otherwise specified in your Cruise Terms. We may update the facsimile number or address for notices to us by posting a notice on the Site. Notices provided by personal delivery will be effective immediately. Notices provided by overnight courier will be effective one business day after they are sent. Notices provided by registered or certified mail will be effective three business days after they are sent.

17. Severability.

If any provision or part-provision of this acknowledgement is or becomes invalid, illegal, or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal, and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of this acknowledgement.

18. Entire Agreement.

Our order confirmation, these Terms, the Booking Terms and Conditions or Cruise/Cruisetour Ticket Contract applicable to your booking ("Cruise Terms"), our Website Terms of Use, and our Privacy Policy will be deemed the final and integrated agreement between you and us on the matters contained in these Terms. No provision of these Terms may be amended, modified, waived, or discharged unless such amendment, modification or waiver is agreed to in writing and signed by all the Parties to these Terms.