



November 24, 2020

Dear Guest,

We are reaching out to provide an update on the status of your 2021 cruise vacation. As the world continues to work towards a new normal, our primary goal continues to be a healthy return to service for our guests, crew and the communities we visit. While working with the Centers for Disease Control and Prevention (CDC) and other local health and government authorities towards this shared goal, we are evaluating all current itineraries to ensure compliance with the new Conditional Sail Order. As a result, we will be modifying our 6 and 8-night Summer Caribbean Equinox sailings to 7-nights.

We have therefore adjusted your itinerary to depart from Fort Lauderdale, FL on Sunday followed by a relaxing day at sea and a visit to San Juan, Puerto Rico on Monday which will replace our originally scheduled call to Charlotte Amalie, St. Thomas. Our itinerary order from Wednesday through Sunday will remain the same.

ORIGINAL - 8 Night Eastern Caribbean (5/29/21, 6/12/21, 6/26/21, 7/10/21)				
Day	Port	Arrive	Depart	Dock/ Tender
Sat	Fort Lauderdale, Florida		4:00 PM	D
Sun	At Sea			C
Mon	San Juan, Puerto Rico	4:00 PM	11:00 PM	D
Tue	Charlotte Amalie, St. Thomas	9:00 AM	6:00 PM	D
Wed	Philipsburg, St. Maarten	8:00 AM	6:00 PM	D
Thu	Tortola, British Virgin Islands	7:00 AM	3:00 PM	D
Fri	Puerto Plata, Dominican Rep	11:30 AM	6:30 PM	D
Sat	At Sea			C
Sun	Fort Lauderdale, Florida	7:00 AM		D

REVISED - 7 Night Eastern Caribbean (5/30/21, 6/13/21, 6/27/21, 7/11/21)				
Day	Port	Arrive	Depart	Dock/ Tender
Sun	Fort Lauderdale, Florida		4:00 PM	D
Mon	At Sea			C
Tue	San Juan, Puerto Rico	4:00 PM	10:30 PM	D
Wed	Philipsburg, St. Maarten	10:00 AM	6:00 PM	D
Thu	Tortola, British Virgin Islands	7:00 AM	3:00 PM	D
Fri	Puerto Plata, Dominican Rep	11:30 AM	6:30 PM	D
Sat	At Sea			C
Sun	Fort Lauderdale, Florida	7:00 AM		D

No action will be required on your part to sail on this modified itinerary. You will automatically be rebooked in the same stateroom, on your new 7-night sailing now departing on Sunday. Your cruise fare will be prorated to reflect the shortened voyage and you will receive an onboard credit of \$100 per stateroom. Charges for any onboard amenities pre-purchased via our Cruise Planner system will also be prorated for your reduced day of vacation.

Guests with air travel and hotel booked through Flights by Celebrity will automatically be reaccommodated. You will not need to call in to initiate the process. Guests with independent air arrangements will need to contact their air carriers directly to make all required travel modifications. If you pre-booked any shore excursions through Celebrity Cruises for Charlotte Amalie, St. Thomas, you'll receive a full refund to the original form of payment. Guests with independent excursion arrangements should contact their tour operators as soon as possible.

If you are not interested in sailing on this modified itinerary, from now through December 8, you will have the option to cancel and receive 125% Future Cruise Credit (FCC) or a 100% Refund. Please contact us or your Travel Agent if you would like to cancel your reservation.

Should you choose to cancel your reservation in exchange for an FCC, your 125% FCC will be valid until December 31, 2021, for use on sailings through May 4, 2022. The value of the FCC would be calculated based on the amounts paid toward your cruise and will be processed by December 22, 2020 via email. Cruise taxes and fees would then be refunded separately to your original form of payment within 30 days of cancellation. Please note, if redeeming a Future Cruise Credit, only one FCC may be applied per person, per reservation.

If you prefer a 100% refund to your original method of payment, you may contact us anytime up until December 31, 2020. To avoid waiting on the phone to cancel, please contact your travel partner or [click here](#) and we will get the process started for you. You can then expect to receive a refund within at least 30 days after you submit your request. Cruise taxes and fees would be refunded separately. Please note, if you have already cancelled your sailing by taking advantage of our *Cruise With Confidence* policy you will not be eligible to receive the compensation noted above.

If you choose to cancel your reservation in exchange for a Future Cruise Credit, and have pre-booked any shore excursions, beverage, internet, specialty dining or other onboard packages, through Celebrity Cruises, you will have the option of receiving 125% Onboard Credit (OBC) to be used on your next sailing, or you may choose a 100% refund. In order to select the 125% Onboard Credit please [click here](#) to submit your request. If we have not received your choice of compensation for these pre-booked items by December 8, these charges would be automatically refunded in full to your original method of payment and will show up as a separate transaction. Guests with independent shore excursion arrangements should contact their tour operators as soon as possible.

With the choice of cancellation, guests with air travel and hotel booked through Flights by Celebrity would be refunded automatically. You would not need to call in to initiate the process. Guests with independent air arrangements would need to contact their air carriers directly to make all required cancellations.

First and always, please take care of yourselves and your family. Thank you for your patience and understanding as we work through these unique circumstances. If you have any questions, please feel free to contact Celebrity Cruises at 1-844-418-6824 in North America or (316) 554-5961 worldwide. We look forward to welcoming you aboard soon for an amazing Celebrity Cruises vacation.

Sincerely,

Celebrity Cruises