March 9, 2020

Dear Guest,

We look forward to welcoming you aboard Celebrity Solstice® on April 1st, 2020, for your 13-Night South Pacific, Fiji and Tonga cruise out of Auckland, New Zealand. But first, we have some important news to share.

Due to new restrictions announced by Samoa, we have modified our itinerary, ensuring you have the best cruise experience possible. In place of our original calls to Apia, Samoa and Pago Pago, American Samoa, our call to Suva, Fiji has been moved up to April 5th, followed by an overnight stay in Lautoka, Fiji Islands. We will now depart the Fiji Islands on April 7th, at 2:00 PM and enjoy a relaxing evening and day at sea on April 8th. Nuku Alofa, Tonga has now been moved to April 9th, followed by our call to Vava'u, Tonga on the 10th. On the 11th and 12th you’ll enjoy additional days at sea while experiencing all that Celebrity Solstice has to offer.

We’ve also added a visit to Tauranga, New Zealand On Sunday, April 13th. Tauranga is a Harborside city in the Bay of Plenty region on New Zealand’s North Island. It hosts historic buildings like the Elms Mission Station, an 1847 Georgian-style home. A bridge over the harbor connects Tauranga to Mount Maunganui, a beach town with hot saltwater pools and an extinct namesake volcano with winding walking paths.

Guests with shore excursions in Apia and Pago Pago, booked through Celebrity Cruises, will automatically receive a refund to their original form of payment. All Shore Excursions booked through Celebrity Cruises will automatically be adjusted to our new arrival dates. Shore excursion opportunities for Tauranga, will be available for pre-booking online at www.celebrity.com. Guests booked on independent tours should contact their tour operators as soon as possible to find new accommodations.

For your convenience, we’ve included the original and revised itineraries below.

As we monitor global developments related to the coronavirus, our priority remains the health and safety of our guests and crew, as well as providing you an amazing vacation experience. To comply with guidance from CDC, WHO, public health authorities around the world, and the Cruise Lines International Association (CLIA), we are enhancing our rigorous global boarding and screening measures.

Any person, regardless of nationality, who has travelled from, visited or transited via airports through mainland China, Hong Kong, Macau, Italy, Iran, or South Korea, 15 days prior to embarkation, will be unable to board our ships. This includes coming in to contact with people who have travelled from, visited or transited via airports through these same countries. The CDC characterizes contact with an individual as coming within six feet (2M) of a person.
Additionally, the Government of Tonga will now deny entry to any person has travelled from, visited or transited via airports in Taiwan within 15 days of embarkation. Guests who will be denied entry into Tonga due to the above travel restrictions will not be permitted to debark the ship in any Tongan ports of call.

As a result, it is imperative that you review your air travel itinerary closely to ensure you do not transit through any gateway in mainland China, Hong Kong, Macau, Italy, Iran, South Korea or Taiwan.

We apologize for any inconvenience these travel restrictions and itinerary changes may cause. The health and safety of our guests and crew is our number one priority. We look forward to welcoming you aboard and proving you an amazing vacation.

Sincerely,

Celebrity Cruises