



September 6, 2019

Dear Guest,

We are grateful that you have selected the Celebrity Silhouette for your vacation and look forward to welcoming you on board for your 9-night Southern Caribbean cruise, departing Fort Lauderdale on Sunday, November 22, 2019.

It is always our intention to deliver a perfect vacation, but occasionally issues out of our control make that more difficult. Due to a port scheduling conflict and our need to adhere to all local regulations, including the Jones Act, Celebrity Silhouette will now disembark at Port Miami (Miami), instead of Port Everglades (Fort Lauderdale), on Sunday, December 1.

We know how disruptive this may be to your vacation, and we apologize for any inconvenience this causes. We want to assure you that we will do everything we can to make your experience as seamless and easy as possible. To assist with your travel planning, we are following up on our previous communication to provide additional detail regarding the special arrangements we are making to ensure your travels will be smooth and stress free.

Airport Transfers

As we understand many have already booked flights, guests flying home from Fort Lauderdale on December 1 will be provided complimentary Celebrity transfers from Port Miami to Fort Lauderdale International Airport. As these transfers must be reserved in advance, we ask that you call us at 1-800-280-3423, should you wish to take advantage of this transfer arrangement.

Parking Lot Transfers

Guests who park their vehicles in Port Everglades will be transferred via complimentary shuttle from Miami to Fort Lauderdale. Details regarding departure times from the ship and meeting locations will be provided once you are on board.

Hotel Transportation

Those with accommodation arrangements (hotels/family, etc.) after their cruise vacation will be reimbursed for any transportation costs incurred to reach their lodgings, up to \$100.00. Such refunds will be processed as soon as proof of booking is received. If you pay out of pocket for a private transfer, taxi, or rideshare service, please contact us at 1-800-280-3423 so that we may assist you with the compensation process. We aim to make it as easy as possible for you to get where you're going.

Shore Excursions

Anyone who has booked a post-cruise shore excursion in Fort Lauderdale will receive a full refund in the original form of payment. Guests who have booked an independent tour should contact the tour operator in advance to advise of our itinerary modification.

We thank you for your understanding during this necessary but unexpected port change. We truly want every moment of your vacation to be extraordinary, so we'll do everything we can to make getting off the ship as effortless as possible. You can rest easy knowing we'll have extra Celebrity staff on hand to help you every step of the way.

If you have any questions or concerns as your sail date approaches, please don't hesitate to call us at 1-800-280-3423.

Sincerely,

Celebrity Cruises