January 31, 2020

Dear Guest,

We have some urgent information to provide regarding your upcoming 14-Night Southeast Asia cruise departing February 15th, 2020, aboard Celebrity Millennium®.

As you may be aware, China is currently experiencing an outbreak of coronavirus. Due to the rapid spread of this virus the World Health Organization (WHO) has just declared the outbreak a Public Health Emergency of International Concern. A Public Health Emergency will allow all governments to proactively dedicate resources and attention to preventing the spread of coronavirus and ensuring the safety of all citizens and guests. Rest assured, the health and safety of our guests and crew is Celebrity Cruises’ number one priority.

To that end, the decision has been made to adjust our itinerary for the Millennium voyage of February 15th by replacing the embarkation and overnight in Hong Kong with embarkation in Singapore on the 15th and a day at sea on February 16th. These changes will also require the modification of our visit to Vietnam February 18th and 19th. Instead of an overnight in Hanoi, we will now call on Nha Trang on the 18th and Hue (Danang) on the 19th. The rest of our itinerary will remain as scheduled.

If you no longer wish to sail onboard the Millennium for the modified February 15th voyage you may cancel your booking and receive a 100% Future Cruise Credit to sail on another date. Alternatively, you have the option of keeping your booking on the new itinerary and receive up to $500 per person reimbursement for any airline flight change fees incurred. Additionally, any guests who have transited through mainland China or Hong Kong, 15 days prior to embarkation, will be denied boarding and issued a full refund. This includes guests on connecting flights. All guest flights must be free from connections or stops in mainland China or Hong Kong.

If you pre-booked any shore excursions through Celebrity Cruises for Hanoi (Halong Bay), Vietnam, you’ll receive a full refund to the original form of payment. Guests with independent arrangements should contact their tour operators as soon as possible.

For your convenience, we’ve included the revised itinerary below.

We sincerely apologize for any inconvenience this situation may cause. Your safety and well-being are our highest priority. We know how important your vacation time is and we’re confident these changes will deliver a more satisfying vacation experience.

Sincerely,
Celebrity Cruises