January 30, 2020

Dear Guest,

We have some urgent information to provide regarding your upcoming 14-Night Taiwan, Vietnam & Japan cruise departing from Singapore February 1st, 2020, aboard Celebrity Millennium®

As you may be aware, China is currently experiencing an outbreak of coronavirus. Due to the rapid spread of this virus the World Health Organization (WHO) has just declared the outbreak a Public Health Emergency of International Concern. A Public Health Emergency will allow all governments to proactively dedicate resources and attention to preventing the spread of coronavirus and ensuring the safety of all citizens and guests. Rest assured, the health and safety of our guests and crew is Celebrity Cruises’ number one priority.

To that end, the decision has been made to adjust our itinerary for the Millennium voyage of February 1st by replacing the overnight and debarkation in Hong Kong with a visit to the Philippines and debarkation in Singapore. These changes will also require the cancellation of our visit to Kagoshima and Okinawa, Japan on February 11th and 12th. On February 11th, we will now call on Manila, Philippines, followed by three relaxing days at sea and debarkation on February 15th in Singapore.

If you no longer wish to sail onboard the Millennium for the modified February 1st voyage you may cancel your booking and receive a 100% Future Cruise Credit to sail on another date. Alternatively, you have the option of keeping your booking on the new itinerary and receive up to $500 per person reimbursement for any airline flight change fees incurred. Additionally, any guests who has transited through mainland China or Hong Kong, 15 days prior to embarkation, will be denied boarding and issued a full refund.

If you pre-booked any shore excursions through Celebrity Cruises for Kagoshima, Okinawa or Hong Kong, you’ll receive a full refund to the original form of payment. Guests with independent arrangements should contact their tour operators as soon as possible.

For your convenience, we’ve included the revised itinerary below.

We sincerely apologize for any inconvenience this situation may cause. Your safety and well-being are our highest priority. We know how important your vacation time is and we’re confident these changes will deliver a more satisfying vacation experience.

Sincerely,
Celebrity Cruises