



September 8, 2021

Dear Guest,

We look forward to welcoming you aboard *Celebrity Infinity*<sup>®</sup> for your Croatia & Montenegro cruise, departing from Venice, Italy. Before we set sail, we have some important information to share regarding your itinerary.

Currently the Italian authorities are working with the cruise industry to review options for a permanent cruise port outside of Venice as part of a new tourism management plan. Until a long-term solution can be implemented, we have decided to change our homeport to Ravenna, Italy located a few hours south of our originally scheduled departure port. Specific to your September 18, 2022 sailing we will be lengthening the itinerary by one day and moving our embarkation date up to Saturday, September 17. These modifications will also allow us to add visits to Zadar and Dubrovnik, Croatia in place of our originally scheduled overnight in Venice. All other scheduled calls to Italy, Croatia, Greece, and Montenegro will be maintained with modifications in port order. Your disembarkation will remain scheduled for Sunday, September 25, 2022 in Rome (Civitavecchia) Italy.

We know how disruptive this may be to your vacation, however, please be assured you will still be able to experience Venice as planned and we will do everything possible to make your vacation effortless. No action will be required on your part to sail on this modified itinerary. Your cruise will automatically be extended at no additional cost and you will receive an onboard credit of \$50 per person. Your stateroom assignment will remain the same.

### **Flights**

Guests with air travel and hotel booked through *Flights by Celebrity* will automatically be re-accommodated for arrivals into Ravenna, Italy on Saturday, September 17, 2022. You will not need to call in to initiate the process. Guests with independent air arrangements will need to contact their air carriers directly to make all required travel modifications. We will cover any air change fees up to \$150 per person. In order to receive reimbursement, you must send us a receipt of the fees assessed. Please email to, [celebrityengagementcenter@celebrity.com](mailto:celebrityengagementcenter@celebrity.com)

### **Airport Transfers**

Airport transfers will be available for purchase pre-cruise by contacting your travel agent or Celebrity Cruises at 1-800-280-3423. The drive between Ravenna and the Venice Marco Polo Airport, will take approximately two and a half hours. Alternatively, you may book flights into Bologna Guglielmo Marconi Airport where the travel time to Ravenna is approximately one hour.

### **Celebrity Cruise Planner Purchases**

Due to our change in embarkation date, any items purchased through Celebrity Cruise Planner, will automatically be cancelled and refunded in full to your original method of payment. Each refunded item will show up as a separate transaction. All shore excursions and onboard packages will be available for rebooking onboard and online.

## Celebrity Cruises Shore Excursions

Celebrity Cruises excursions in Venice, Italy will include transfers from Ravenna. Guests with independent arrangements should contact their tour operators as soon as possible.

For your convenience, we've included your revised itinerary below.

Celebrity Infinity - 7 Night Croatia & Montenegro - Current					
Date	Day	Port of Call	Arrive	Depart	Dock/Tender
9/18/22	Sun	Venice, Italy		EMBARK	D
9/19/22	Mon	Venice, Italy		5:00 PM	D
9/20/22	Tue	Split, Croatia	9:00 AM	6:00 PM	D
9/21/22	Wed	Kotor, Montenegro	8:00 AM	5:00 PM	T
9/22/22	Thu	Corfu, Greece	9:00 AM	6:00 PM	D
9/23/22	Fri	At Sea			C
9/24/22	Sat	Naples / Capri, Italy	7:00 AM	6:00 PM	D
9/25/22	Sun	Rome (Civitavecchia), Italy	5:00 AM		D

  

Celebrity Infinity - 8 Night Italy, Croatia & Greece - Revised					
Date	Day	Port of Call	Arrive	Depart	Dock/Tender
9/17/22	Sat	Venice (Ravenna), Italy		5:00 PM	D
9/18/22	Sun	Zadar, Croatia	8:00 AM	5:00 PM	D
9/19/22	Mon	Split, Croatia	8:00 AM	5:00 PM	D
9/20/22	Tue	Dubrovnik, Croatia	8:00 AM	11:59 PM	D
9/21/22	Wed	Kotor, Montenegro	8:00 AM	5:00 PM	T
9/22/22	Thu	Corfu, Greece	9:00 AM	6:00 PM	D
9/23/22	Fri	At Sea			C
9/24/22	Sat	Naples / Capri, Italy	7:00 AM	6:00 PM	D
9/25/22	Sun	Rome (Civitavecchia), Italy	6:00 AM		D

If you are unable to travel on this adjusted itinerary, from now through September 15, you will have the option to cancel for a 100% Refund. To avoid waiting on the phone to cancel, please contact your travel partner or [click here](#) and we will get the process started for you. You can then expect to receive a refund within at least 30 days after you submit your request. Cruise taxes and fees would be refunded separately. Please note, any reservations paid with a Future Cruise Credit will not be eligible for a cash refund, however, your Future Cruise Credit will be reinstated.

If you choose to cancel your reservation and have pre-booked any shore excursions, beverage, internet, specialty dining or other onboard packages, through Celebrity Cruise Planner, you will receive a 100% refund for these items. These charges will automatically be refunded in full to your original method of payment and will show up as a separate transaction. Guests with independent shore excursion arrangements should contact their tour operators as soon as possible.

With the choice of cancellation, guests with air travel and hotel booked through *Flights by Celebrity* would be refunded automatically. You would not need to call in to initiate the process. Guests with independent air arrangements would need to contact their air carriers directly to make all required cancellations.

**Please click on the link at the top of this email to confirm receipt of this important information.** Thank you for your patience and understanding. We want every moment of your vacation to be extraordinary, and we'll be doing everything we can to make sure your journey to the ship is easy and comfortable. If you have any questions, please feel free to contact Celebrity Cruises at 1-844-418-6824 in North America or (316) 554-5961 worldwide. We look forward to welcoming you aboard soon for an amazing Celebrity Cruises vacation.

Sincerely,  
**Celebrity Cruises**