



March 5, 2020

Dear Guest,

We look forward to welcoming you aboard for your upcoming Celebrity Cruises vacation. Before you embark on this exciting journey, we would like to advise you of some additional health screening procedures that will occur at the pier during your check-in and boarding process.

As we monitor global developments related to the coronavirus, our priority remains the health and safety of our guests and crew, as well as providing you an amazing vacation experience. To comply with guidance from CDC, WHO, public health authorities around the world, and the Cruise Lines International Association (CLIA), we are enhancing our rigorous global boarding and screening measures to protect our guests and crew.

Effective Friday, March 6, mandatory temperature screenings will be conducted for all guests, crewmembers, and visitors prior to boarding any vessel. Your temperature will be taken via a noninvasive digital scan. If your temperature registers above 100.4°F (38° C), you and your traveling companions will be referred to a secondary health screening.

Secondary health screenings will be performed by medical professionals who will check for flu-like symptoms and pulse oximetry readings. Any guests who are denied boarding due to concerns during their health screening will receive 100% refund.

If you don't feel well while onboard, it's imperative that you visit our onboard medical facility immediately for a complimentary checkup. Our onboard doctors and nurses are always available and ready to assist.

Guests with chronic lung illness are advised to contact us in advance with any questions or bring a letter from a medical practitioner that indicates normal baseline oxygen saturation. If you have any questions, please contact your Travel Advisor or contact us at **1-844-418-6824** in North America or **(316) 554-5961** worldwide. You can also visit www.celebritycruises.com/contact-us for a complete list of global contact information.

We have elected to take these precautionary steps due to the recent increase in coronavirus cases around the world, to help avoid the spread of the virus and to ensure the continued safety of our guests and crew. While vacations are our passion, our primary responsibility is to maintain a safe and healthy environment onboard our ships, as well as in the ports we visit. We look forward to welcoming you aboard for a truly incredible vacation.

Sincerely,
Celebrity Cruises