



February 5, 2020

Dear Guest,

We look forward to welcoming you aboard for your upcoming Celebrity Cruises vacation. Before you embark on this exciting journey, we would like to provide some new and updated information regarding your upcoming travel plans.

As we monitor global developments related to the coronavirus, our priority remains the health and safety of our guests and crew, as well as providing you an amazing vacation experience. After further consultation with public health authorities and medical experts, we have decided that any guest, or crewmember, who has traveled to, from, or through China, Hong Kong or Macau within 15 days of departure will be unable to board our ships. As well as coming in to contact with people who reside in these areas – this includes guests who had connecting flights in China, Hong Kong or Macau.

As a result, it is imperative that you check your air travel itinerary closely to ensure you do not transit through any gateway in China, Hong Kong or Macau. Guests who have air travel booked through Flights by Celebrity will be re-accommodated on alternate routes and receive new flight information automatically. Guests with independent air travel arrangements need to contact their air carriers directly to make all required adjustments and changes to their air travel.

We have elected to take this precautionary step due to the recent increase in coronavirus cases around the world, to help avoid the spread of the virus and to ensure the continued safety of our guests and crew. While vacations are our passion, our primary responsibility is to maintain a safe and healthy environment onboard our ships, as well as in the ports we visit.

We have also increased secondary health screening requirements. The following guests will need to undergo extra screenings at the cruise terminal:

- Anyone that holds a Chinese, Hong Kong or Macau passport – regardless of when they were there last.
- Anyone that feels unwell or demonstrates flu-like symptoms.

We've also taken numerous proactive steps to maintain high health standards onboard our ships:

- Thoroughly sanitizing the cruise ship terminal before and after every sailing.
- Special sanitizing of high traffic areas onboard multiple times a day.
- Adding extra medical staff on each sailing.
- Providing complimentary consultations with medical experts for all guests and crew.
- Plus, the Captain will make daily announcements during your cruise reminding everyone of how to stay healthy onboard.

Finally, you can contribute to a healthy onboard environment by taking a few simple steps that will help prevent colds, flus and stomach viruses – both onboard and on land.

- Make sure to wash your hands thoroughly with soap and warm water for at least 20 seconds after using the restroom and before any meal or snack.
- Cover your nose and mouth with a tissue (or with your upper sleeve) if you happen to sneeze. Avoid sneezing or coughing into your hands or without covering your nose and mouth.
- Use hand sanitizer as often as possible. Rub the gel thoroughly, and in-between your fingers, until your hands are dry.

If you don't feel well while onboard, it's imperative that you visit our onboard medical facility immediately for a complimentary checkup. Our onboard doctors and nurses are always available and ready to assist.

If you or someone in your stateroom has traveled to, from, or through, mainland China, Hong Kong or Macau, please contact your Travel Advisor immediately, or contact us at **1-844-418-6824** in North America or **(316) 554-5961** worldwide. You can also visit [www.celebritycruises.com/contact-us](http://www.celebritycruises.com/contact-us) for a complete list of global contact information.

We look forward to welcoming you aboard for a truly incredible vacation.

Sincerely,  
**Celebrity Cruises**