



March 7, 2020

Dear Guest:

We hope that you've been enjoying your time on Celebrity Constellation®. At this time, we would like to provide you with an update on the status of our itinerary.

As we monitor global developments related to the coronavirus, our priority remains the health and safety of our guests and crew, as well as providing you an amazing vacation experience. Each morning our executive team reviews daily updates from the CDC and WHO regarding the situation.

We have now been informed that the Government of India will no longer allow entry to cruise ships. At this time, we are working with government and local officials to possibly extend our time in Mumbai as our calls to Goa and Cochin will need to be cancelled. We are also working with the UAE to move up our call to Abu Dhabi and secure an extra day in Dubai. As soon as we receive confirmation on our new itinerary, we will provide you with an immediate update.

As compensation for the multiple modifications that have been made from our originally scheduled itinerary and the disruption to your vacation, all guests will be provided with a 100% cruise refund.

Additionally, guests with Shore Excursions in Goa and Cochin, India, booked through Celebrity Cruises, will automatically receive a refund to their onboard account. Guests booked on independent tours will be provided a complimentary call from the Guest Relations Desk, Deck 3, in order to contact their tour operators.

We greatly appreciate your patience and understanding as we work through this very fluid situation. Please be assured we are fully focused on protecting the health and safety of our guests and crew. We will continue to do all possible to ensure you enjoy the rest of your cruise vacation and that you have a safe return home.

Sincerely,

Captain Michael D. Karatzas,

Master

Celebrity Constellation