



February 12, 2020

Dear Guest,

We have some urgent information to provide regarding your upcoming 15-Night Best of India and Southeast Asia cruise departing on March 17<sup>th</sup>, 2020, aboard Celebrity Constellation®

As we monitor global developments related to the coronavirus, our priority remains the health and safety of our guests and crew, as well as providing amazing vacation experiences. Each morning our executive team reviews daily updates from the CDC and WHO regarding the situation. After further consultation with public health authorities and medical experts, we have made the decision to adjust our itinerary for the Constellation voyage of March 17<sup>th</sup> by replacing our embarkation in Singapore with embarkation in Dubai. Our change in embarkation port will also require a few modifications to the rest of our itinerary including replacing our call to Phuket, Thailand on March 19<sup>th</sup> with a relaxing day at sea. We have also been able to extend our port times in Cochin, Goa and Mumbai, India.

As compensation for these changes and missing our visit to Thailand, you will be receiving an onboard credit equal to the rate of one cruise day. This credit will be applied to your onboard guest account and must be used onboard by midnight, Tuesday, March 31<sup>st</sup>.

Guests with air travel or hotel booked through *Flights by Celebrity* will be re-accommodated on flights arriving into Dubai, UAE and will receive new travel information as soon as it's available. Celebrity Cruises will also assist with rebooking of air travel arrangements for all guests who booked flights independently. Please feel free to contact *Flights by Celebrity* by phone (1-800-533-7803, option #4) or email ([emergencytravelteam@rccl.com](mailto:emergencytravelteam@rccl.com)) Any flight change fees incurred as a result of these changes will be reimbursed up to \$500 per person. In order to receive reimbursement, you must send us a copy of the air change fees assessed. Please email to, [celebrityengagementcenter@celebrity.com](mailto:celebrityengagementcenter@celebrity.com).

If you pre-booked any shore excursions through Celebrity Cruises for Phuket, Thailand or Singapore, you'll receive a full refund to the original form of payment. Additional excursion opportunities for Dubai, will be available for booking pre-cruise and onboard. Guests with independent arrangements should contact their tour operators as soon as possible.

If you no longer wish to sail onboard the Constellation for the modified March 17<sup>th</sup> voyage you may cancel your booking. Normal cancellation penalties will apply.

Each country on this sailing will have unique immigration requirements. Please be sure and contact the embassy or consular visa services of your choice for specific visa requirements, information, forms, and fees as these differ by nationality. You may contact your choice of visa specialist or you may use our recommended visa agent by visiting:

US Guests: [www.visacentral.com/celebritycruises](http://www.visacentral.com/celebritycruises) or call 800-579-2406 with account code 44989  
Canadian Guests: [www.visacentral.ca/celebritycruises](http://www.visacentral.ca/celebritycruises) or call 866-394-9726 with account code 10027  
UK Guests: [www.visacentral.co.uk/celebritycruises](http://www.visacentral.co.uk/celebritycruises) or call 0207 620 6990  
Global Guests: <http://celebritycruises.visacentral.com>

Additionally, any guest who has transited through mainland China, Hong Kong, or Macau, 15 days prior to departure will be unable to board our ships. As well as coming in to contact with people who reside in these areas – this includes guests who had connecting flights in China, Hong Kong or Macau. As a result, it is imperative that you check your air travel itinerary closely to ensure you do not transit through any gateway in China, Hong Kong or Macau.

For your convenience, we've included the revised itinerary below.

14 Night Best of India & Southeast Asia- Current					
Date	Day	Port	Arrive	Depart	T/D
03/17/20	Tue	Singapore		8:00 PM	D
03/18/20	Wed	At Sea			C
03/19/20	Thu	Phuket, Thailand	7:00 AM	5:00 PM	T
03/20/20	Fri	At Sea			C
03/21/20	Sat	At Sea			C
03/22/20	Sun	Colombo, Sri Lanka	7:00 AM	4:00 PM	D
03/23/20	Mon	Cochin, India	12:00 PM	9:00 PM	D
03/24/20	Tue	At Sea			C
03/25/20	Wed	Goa (Mormugao), India	7:00 AM	5:00 PM	D
03/26/20	Thu	Mumbai (Bombay), India	10:00 AM		D
03/27/20	Fri	Mumbai (Bombay), India		5:30 PM	D
03/28/20	Sat	At Sea			C
03/29/20	Sun	At Sea			C
03/30/20	Mon	Muscat, Oman	7:00 AM	4:00 PM	D
03/31/20	Tue	Dubai, United Arab Emirates	12:00 PM		D
04/01/20	Wed	Dubai, United Arab Emirates	DEBARK		D

14 Night Best of India & Southeast Asia- Revised					
Date	Day	Port	Arrive	Depart	T/D
03/17/20	Tue	Dubai, United Arab Emirates		10:00 PM	D
03/18/20	Wed	At Sea			C
03/19/20	Thu	At Sea			C
03/20/20	Fri	At Sea			C
03/21/20	Sat	At Sea			C
03/22/20	Sun	Colombo, Sri Lanka	7:00 AM	4:00 PM	D
03/23/20	Mon	Cochin, India	12:00 PM	11:59 PM	D
03/24/20	Tue	At Sea			C
03/25/20	Wed	Goa (Mormugao), India	7:00 AM	6:00 PM	D
03/26/20	Thu	Mumbai (Bombay), India	10:00 AM		D
03/27/20	Fri	Mumbai (Bombay), India		8:00 PM	D
03/28/20	Sat	At Sea			C
03/29/20	Sun	At Sea			C
03/30/20	Mon	Muscat, Oman	7:00 AM	4:00 PM	D
03/31/20	Tue	Dubai, United Arab Emirates	12:00 PM		D
04/01/20	Wed	Dubai, United Arab Emirates	DEBARK		D

We sincerely apologize for any inconvenience this itinerary change may cause. As we continue to closely monitor global developments related to the coronavirus, the health and safety of our guests and crew remains our number one priority. We know how important your vacation time is and we're confident these changes will deliver a more satisfying vacation experience.

If you or someone in your stateroom has traveled to, from, or through, mainland China, Hong Kong or Macau, please contact your Travel Advisor immediately, or contact us at **1-844-418-6824** in North America or **(316) 554-5961** worldwide. You can also visit [www.celebritycruises.com/contact-us](http://www.celebritycruises.com/contact-us) for a complete list of global contact information.

We look forward to welcoming you aboard for a truly incredible vacation.

Sincerely,  
**Celebrity Cruises**