



December 14, 2020

Dear Guest,

We are reaching out to provide an update on the status of your 2022 Caribbean cruise vacation. As the world continues to work towards a new normal, our primary goal continues to be a healthy return to service for our guests, crew and the communities we visit. At this time, routine maintenance dry docks have been scheduled in early 2022 for Celebrity Millennium and Celebrity Reflection. Unfortunately, the time needed to complete all maintenance will require cancellation of your sailing.

We apologize for the inconvenience this causes as we value your vacation time and want to ensure you have the best experience possible on a Celebrity Cruise. At this time, we would like to offer you the opportunity to be re-accommodated on another Celebrity Cruises vacation or to receive a refund.

From now through December 28, you have the option to rebook on any other Celebrity Cruise in 2022 at prevailing rates. If you choose to rebook, you will also receive an onboard credit of \$200 per inside, ocean view, standard veranda, Infinite VerandaSM, AquaClass[®] or Concierge Class stateroom; or \$400 for The Retreat[®]. You must rebook a sailing of the same length as your original booking and in the same stateroom category to qualify. Please contact us or your Travel Agent to take advantage of this offer. If you are unable to rebook by December 28, you will automatically receive a 100% refund to your original method of payment, for amounts currently paid on your reservation. No action is required on your part to receive this refund.

You can expect to receive a refund within at least 30 days after your reservation is canceled. Cruise taxes and fees will be refunded separately. Please note, if you have already cancelled your sailing by taking advantage of our *Cruise With Confidence* policy, you will not be eligible to receive the rebooking compensation noted above.

If you pre-booked any shore excursions, beverage, internet, specialty dining or other onboard packages, through Celebrity Cruises, these charges will automatically be refunded in full to your original method of payment and will show up as a separate transaction. Guests with air travel and hotel booked through Flights by Celebrity will be refunded automatically. You will not need to call in to initiate the process. Guests with independent excursion or air arrangements need to contact their tour operators and air carriers directly to make all required cancellations.

First and always, please take care of yourselves and your family. Thank you for your patience and understanding as we work through these unique circumstances. If you have any questions, please feel free to contact Celebrity Cruises at 1-844-418-6824 in North America or (316) 554-5961 worldwide. We look forward to welcoming you aboard soon for an amazing Celebrity Cruises vacation.

Sincerely,

Celebrity Cruises