

September 10, 2021

Dear Guest,

We look forward to welcoming you aboard *Celebrity Silhouette*[®] for your 11-Night Canary Islands, Spain & Portugal cruise departing from Southampton, England on October 18, 2021. Before we set sail, we have some important information to share regarding your itinerary.

Celebrity Cruises has been working closely with health and government authorities, in each country we sail from, to outline a clear path for cruising with new health and safety measures. As we return to service, we are continuously evaluating all itineraries and the status of travel conditions around the world. Specific to your future *Celebrity Silhouette* sailing, out of an abundance of caution, we will be replacing our calls to Lisbon and Porto, Portugal with Seville, Spain and an additional relaxing day at sea.

For your convenience, we've included your revised itinerary below.

Celebrity Silhouette - 11 Night Canary Islands, Spain & Portugal - Current							
Date	Day	Port of Call	Arrive	Depart	Dock/ Tender		
10/18/21	Mon	Southampton, England		4:00 PM	D		
10/19/21	Tue	At Sea			С		
10/20/21	Wed	Porto (Leixoes), Portugal	9:00 AM	6:00 PM	D		
10/21/21	Thu	At Sea			С		
10/22/21	Fri	Lanzarote, Canary Islands	10:00 AM	7:00 PM	D		
10/23/21	Sat	Tenerife, Canary Islands	7:00 AM	6:00 PM	D		
10/24/21	Sun	Gran Canaria, Canary Islands	7:00 AM	4:00 PM	D		
10/25/21	Mon	At Sea			С		
10/26/21	Tue	Lisbon, Portugal	7:00 AM	3:00 PM	D		
10/27/21	Wed	Vigo, Spain	7:00 AM	3:30 PM	D		
10/28/21	Thu	At Sea			С		
10/29/21	Fri	Southampton, England	6:00 AM		D		

Celebrity Silhouette - 11 Night Spain & Canary Islands - Revised									
Date	Day	Port of Call	Arrive	Depart	Dock/ Tender				
10/18/21	Mon	Southampton, England		6:00 PM	О				
10/19/21	Tue	At Sea			O				
10/20/21	Wed	Vigo, Spain	10:00 AM	4:00 PM	D				
10/21/21	Thu	At Sea			С				
10/22/21	Fri	Lanzarote, Canary Islands	10:00 AM	7:00 PM	O				
10/23/21	Sat	Tenerife, Canary Islands	7:00 AM	6:00 PM	D				
10/24/21	Sun	Gran Canaria, Canary Islands	7:00 AM	4:00 PM	D				
10/25/21	Mon	At Sea			С				
10/26/21	Tue	Seville (Cadiz), Spain	9:00 AM	5:00 PM	D				
10/27/21	Wed	At Sea			С				
10/28/21	Thu	At Sea			С				
10/29/21	Fri	Southampton, England	5:30 AM		D				

All shore excursions for Lisbon and Porto, Portugal, booked through Celebrity Cruise Planner, will automatically be refunded to your original form of payment. New excursion opportunities for Seville, Spain will be available for booking online and onboard. Celebrity Cruises shore excursions for Vigo, Spain will be automatically adjusted for our new arrival date. Guests with independent arrangements should contact their tour operators as soon as possible to make all needed adjustments. Please note, while visiting Spain and the Canary Islands, Celebrity Cruises shore excursions will be required in Lanzarote, Tenerife, Gran Canaria, Vigo and Seville for all guests who would like to go ashore.

Celebrity Silhouette[®] will sail with a vaccinated crew. For details on our current health and safety protocols please visit www.healthyatsea.com. We're sailing with fewer guests for more space – and more luxury with even more activities to avoid large gatherings in public spaces.

If you no longer wish to travel on this adjusted itinerary, from now through September 17, you will have the option to cancel for a 100% Refund. To avoid waiting on the phone to cancel, please contact your travel partner or <u>click here</u> and we will get the process started for you. You can then expect to receive a refund within at least 30 days after you submit your request. Cruise taxes and fees would be refunded separately. Please note, any reservations paid with a Future Cruise Credit will not be eligible for a cash refund, however, your Future Cruise Credit will be reinstated.

If you choose to cancel your reservation and have pre-booked any shore excursions, beverage, internet, specialty dining or other onboard packages, through Celebrity Cruise Planner, you will receive a 100% refund for these items. These charges will automatically be refunded in full to your original method of payment and will show up as a separate transaction. Guests with independent shore excursion arrangements should contact their tour operators as soon as possible.

With the choice of cancellation, guests with air travel and hotel booked through *Flights by Celebrity* would be refunded automatically. You would not need to call in to initiate the process. Guests with independent air arrangements would need to contact their air carriers directly to make all required cancellations.

Please click on the link at the top of this email to confirm receipt of this important information. Thank you for your patience and understanding as we work through these unique circumstances. If you have any questions, please feel free to contact Celebrity Cruises at 1-844-418-6824 in North America or (316) 554-5961 worldwide. We look forward to welcoming you aboard soon for an amazing Celebrity Cruises vacation.

Sincerely,
Celebrity Cruises