



March 13, 2020

Dear Guest,

Due to continued port closures and travel restrictions, as well as to help avoid the spread of the virus and to ensure the continued safety of our guests and crew, we are suspending cruising in the United States for 30 days beginning at midnight on March 14th and will resume sailing on Saturday, April 11th. This includes the voyage you are currently scheduled to sail.

Up until today we did not intend to cancel this voyage, however, in an abundance of caution we feel this is the best decision for the health and safety of all. This decision was not made lightly as we value your vacation time and want to ensure you have the best experience possible on a Celebrity Cruise.

In order to compensate you for this cancellation, all booked guests will automatically receive a 125% Future Cruise Credit (FCC) valid until December 31st, 2021. Should you prefer a 100% refund to your original method of payment you may contact us anytime up until the expiration date of your FCC. To avoid waiting on the phone to cancel, please [click here](#) and we will get the process started for you.

If you pre-booked any shore excursions through Celebrity Cruises, you'll receive a full refund to the original form of payment. Guests with independent arrangements should contact their tour operators as soon as possible. If you pre-purchased any beverage, internet, specialty dining or other onboard packages, you will also receive a full refund to your original form of payment.

Guests with air travel and hotel booked through Flights by Celebrity will be refunded automatically. Guests with independent air arrangements need to contact their air carriers directly to make all required cancellations.

If you are already on your way to the ship, please do not proceed to the Pier. We are happy to assist you with hotel stay and return flights. Please contact our Emergency Travel Department at 1-888-372-9996.

We know how important your vacation time is and we sincerely apologize for the inconvenience of this cancellation. Your safety and well-being are our highest priority. We hope to welcome you aboard soon for an amazing Celebrity Cruise vacation.

Sincerely,

Celebrity Cruises